

Our Reference: SRQ-100-A

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Raphael M. Segler
Serial Number: Unknown
Filing Date: Concurrent
Examiner/Art Group Unit: Unknown/Unknown
Title: NON-PAY CUSTOMER RETENTION
METHOD



INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

Other than that described generally in the Background section of the subject application, the Applicant is unaware of any reference relevant to the invention.

Respectfully submitted,

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WOOD & HELMHOLDT, P.C.

A handwritten signature in black ink, appearing to read "William M. Hanlon, Jr.", is written over the typed name.

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